

PATIENT REPRESENTATIVE GROUP MEETING

WEDNESDAY 16 January 2013

10:30 AM

Bawtry and Blyth Medical Centre

Present: Rev Jonathan Strickland, Chairman (JS)
Mr Richard Gilbert, Practice Manager, Bawtry & Blyth Medical (RG)
Mr David Palfreman Patient Representative (DP)
Mr Geoff Griffith Patient Representative (GG)
Mr Kenneth Nocton Patient Representative (KN)

		Actions
1	Apologies for Absence Sir Andrew Buchanan, Patient Representative (AB) Mrs Astrea Smith, Patient Representative (AS) Mrs Linda Merryweather, Patient Representative (LM)	
2	The new members of the group introduced themselves to those present.	
3	Minutes of last meeting 17 October 2012 The minutes were agreed as a full and accurate account of the meeting.	
4	Matters Arising from the minutes RG explained the actions taken towards the purchase of a DVD player, and was waiting feedback from the Television Licensing Agency. RG explained some of the problems that other practices were having with Non Emergency Patient Transport System (NEPTS), but to date no problems had been experienced by this practice, this is still ongoing with major security problems.	RG
5	PPEAG RG gave a brief update following from an update from AS. Dr Perkins attended the meeting and informed the members of the way the Clinical Commissioning Group (CCG) was going ahead. He asked for the CCG feedback proforma to be circulated and any feedback to be forwarded onto the CCG.	
6	Patient Survey 2012 The Practice survey has been completed and the results were broadly in line with other years, the results will be forwarded to the PCT within the next week. DP pointed out a few additions for the next survey in November of this year and these were noted by RG and will be incorporated on the survey sheet. DP also pointed out a few shortfalls at the Blyth surgery regarding the handling of the survey sheets and again RG will sort prior to the next survey	RG

7

Any Other Business

Following a discussion on the use of the reminder service for annual checkups and flu jabs etc. RG is to try and force the clinical suppliers (TPP) to finalise the SMS service to allow messages to be sent. DP asked if the message on the prescription counterfoil could be changed to give a little more information RG will do this ASAP.

RG mentioned to the group that NHS Direct will soon be stopped and that in March a new system 111 will take over. RG is going to a meeting in early February to find out about the 111 system and will update the group at our next meeting.

Although not at the meeting LM asked if some car parking slots could be enlarged and set aside for parents with children, RG wi;; ask the landlord but does not hold out a great deal of hope as it would mean the loss of other slots.

8

Date and Time of Next Meeting

Wednesday 17 April 2013, 10:00 am, Bawtry & Blyth Medical Centre.

Meeting closed at 11:15 am

These minutes were a true and accurate record of the meeting

Rev Jonathan Strickland