

PATIENT REPRESENTATIVE GROUP MEETING

WEDNESDAY 17 July 2013

10:00 AM

Bawtry and Blyth Medical Centre

Present: Mr Richard Gilbert, Practice Manager, Bawtry & Blyth Medical (RG)
Mr Geoff Griffiths Patient Representative (GG)
Mr Kenneth Noton Patient Representative (KN)
Mrs Astrea Smith, Patient Representative (AS)
Sir Andrew Buchanan, Patient Representative (AB)
Mrs Samantha Senior, CCG Lay Member (SS)

	Apologies for Absence	Actions
1	Rev Jonathan Strickland, Chairman (JS) Mrs Linda Merryweather, Patient Representative (LM)	
2	Minutes of last meeting 17 April 2013 The minutes were agreed as a full and accurate account of the meeting.	
3	Matters Arising from the minutes RG explained the actions taken towards the purchase of a DVD player, and was waiting feedback from the Television Licensing Agency. RG still waiting for confirmation from TLA, feedback from Mayflower practice has not been favourable and it is felt by the practice that the supply of TV & DVD is not a good idea. GG mentioned that he had looked at the NHS Choices website and found it very confusing; RG explained that he had spoken to the site administrators and voiced our concerns with little response from them. We will re-visit this problem in a future meeting.	
4	PPEAG AS gave a brief update, but as SS was going to give a brief overview it will be commented on there.	
5	Patient Survey RG explained that it is time for PRG to think about any questions they wanted added to the survey to go out in November and to pass them to RG at our next meeting.	All
6	111 RG gave a brief review on the 111system as applied to Bassetlaw. He explained that Yorkshire Ambulance Service (YAS) ran the service for Bassetlaw and not NHS Direct as in other parts of the country. YAS had not experienced any major problems over the Easter and May Bank holiday periods and that practices were happy with the service.	
7	Data Sharing RG explained to the members that Enhanced Data sharing was	

<p>about to happen and gave a brief overview of the current and proposed new system. He assured members that data would not be shared until written consent had been obtained and how a patient could mark items as private to stop sensitive items from being shared. RG dispelled perceived ideas that data was already being shared across healthcare professionals, and also highlighted that all healthcare professionals were covered by a confidentiality clause within their contract and were unable to disclose information seen, he also explained that any access to patient records and a full audit trail.</p>	
<p>8 Overview of Bassetlaw CCG Priorities' SS gave a brief overview of Bassetlaw CCG and the structure of the members. She explained the use of the PPEAG and that it was now renamed Patient Engagement Committee (PEC) and asked if any other member would be happy to attend meetings on a bi-monthly basis. AS explained that she was unable to attend the next meeting, AB said he would look at his diary and might be able to attend in her place, SS and RG would email AB with details of the next meeting. GG asked about the implications of Dr Perkins being involved with the board of the CCG and what if any impact this had on the patients with regard to appointments etc. RG explained that the practice covered any loss of appointments internally and should a significant shortfall occur that the practice would employ a short term locum to cover.</p>	SS/RG
<p>9 Any other Business There was no any other business</p>	
<p>10 Date and Time of next meeting Due to time constraint and members needing to leave for other meetings no date was set. RG was to ask all members to give feedback on a date in October to suit and he would get back with a date and time.</p>	
<p>Meeting closed at 11:15 am</p>	All

These minutes were a true and accurate record of the meeting

Rev Jonathan Strickland